



SIM CARD

ACTIVATION PROCEDURE

AS FROM THE 1ST APRIL 2020 WE ARE CHANGING THE WAY WE PROCESS SIM CARD ACTIVATIONS.

This brings us in line with all other SIM providers and will also speed up the activation time.

We will continue to send out the SIM cards with Telguard units, or on request.
However for a SIM to be activated we must have the Direct Debit completed in full PRIOR to activation.

We will require the following information;

- The last 6 digits of the ICCID number on the SIM
(long number under the barcode).
- Bill Payer's Name
- Bill Payer's Address
- Bill Payer's Email Contact details
- Bill Payer's Phone Number
- Bill Payer's Bank details

Please visit our website www.commtel.tech/DDI-Telguard.pdf to download your Direct Debit Mandate/Contract

OR

Only once we have the complete direct debit form will we activate the SIM.

TELGUARD TELECOM TEAM

